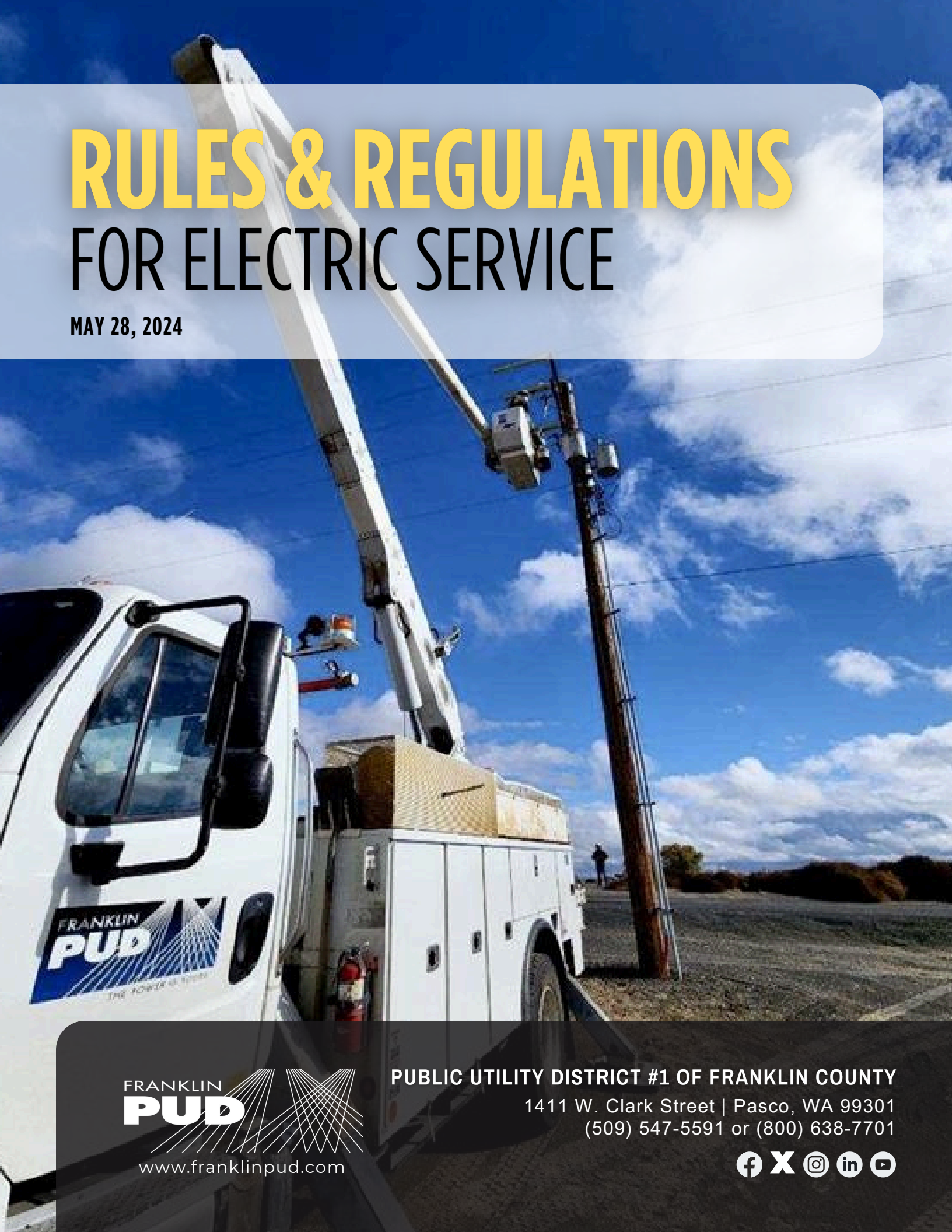


# RULES & REGULATIONS FOR ELECTRIC SERVICE

MAY 28, 2024



**PUBLIC UTILITY DISTRICT #1 OF FRANKLIN COUNTY**

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## **SECTION 1. GENERAL INFORMATION**

### **A. Purpose**

In accordance with the Public Utility District No. 1 of Franklin County's (the District) mission and vision statements and consistent with sound business principles, it is the intent and purpose of these Rules and Regulations for Electric Service (Rules and Regulations), as set forth herein, to assure that all customers of the District receive uniform and equitable consideration when acquiring electric services.

### **B. Scope**

These Rules and Regulations are, by reference, a part of all applications and agreements for delivery of electric power. They are equally binding on the District and its customers. Copies of the Rules and Regulations are available at the District's Administration Building during the business hours of 7:00 a.m. and 6:00 p.m., Monday through Thursday, except Friday and holidays, and anytime on the District's Website at <https://www.franklinpud.com/index.php/who-we-are/rules-regulations/>

### **C. Revision**

These Rules and Regulations may be revised, amended, or otherwise changed at any time by the District. These Rules and Regulations supersede all previous versions.

### **D. Conflict**

In case of conflict between any provisions of the Rate Schedules and the Rules and Regulations, the provisions of the Rate Schedules will prevail. *See Exhibit A.*

### **E. Protection of Customer Information**

The District is required to maintain the personal information of its customers in a secure environment. The District only shares customer information with third parties when it is necessary to conduct essential business functions (such as bill processing services), and in those instances the District holds third party vendors to the same standards regarding customer information as it holds itself. The District does not sell, rent, or trade customer personal information to any other third party, however, the District may disclose customer personal information if required by law. The Customer Privacy Rights Statement is available on the District's Website at <https://www.franklinpud.com/customer-privacy-statement>

### **F. Public Disclosure**

Customer information including address, email address, telephone number, credit card number, social security number, driver's license number, bank account number, and other personal information may be exempt from public disclosure. However, certain billing information (including usage and billing information in increments equal to or greater than a billing cycle) may be disclosed to the public.

Requests for customer information from law enforcement agencies must state in writing that the particular customer to whom the records pertain is suspected of having committed a crime, cite the authority for the request under RCW 42.56.335, and state that the agency has a reasonable belief that the records could help determine whether the suspicion is true.

A customer can request that the information contained in his or her account be opened to realtors, selling agents, or others by giving written authorization to the District.

### **G. Electronic Payments**

The District offers customers the ability to make payments by credit card, debit card, and electronic checks through services provided by a third-party payment processing vendor. The District is not directly involved in the processing of these payments. Customers using these services are subject to the vendor's terms and conditions.

### **H. Wholesale Broadband Service**

The District owns and operates a broadband telecommunications network that is an integral component of its electric system. The broadband telecommunications network is a fiber optic and wireless network, and excess capacity is sold wholesale to Retail Service Providers. The District shall determine the availability of capacity on its broadband telecommunications network as requests are made for use of the broadband telecommunications network.

### **I. Exceptions**

Any exceptions to these Rules and Regulations must have the written approval of the District's Auditor or designee.

## SECTION 2. RESIDENTIAL ELECTRIC SERVICE

### A. Application for Service

Prospective customers requesting Residential Service Rate electric service are required to furnish the District the following:

1. full name, mailing address, and service address;
2. an active telephone number where the customer can be contacted;
3. any one of the following:
  - a. a valid social security number,
  - b. a valid government-issued photo identification, such as a Driver's License, that has been issued by a governmental body located within the United States, or
  - c. a valid Passport issued by any country;
4. notification of any life support equipment being used by any occupant(s) residing at service address; and
5. if renting, a lease or rental agreement when requested by the District.

### B. Account Set Up Charge

An account set up charge will be billed on the first bill. Additional terms and conditions for account set up charges are listed below:

1. The District will charge \$25.00 for the first account and \$5.00 for each additional account when the same customer or owner applies for service for several accounts:
  - a. at the same address; and
  - b. at the same time.
2. The District will not apply account set up charges in the following cases:
  - a. changes in name on an account when there is no change in occupancy or service address;
  - b. when an account is transferred to the owner/manager's name under the Agreement to Provide Continuous Electric Service (Owner Agreement). *See Section 7, Part I;* or
  - c. when an account is for temporary or construction service.

### C. Deposits

A deposit, not to exceed \$500.00, is required for all new residential accounts at the time of application for service. The deposit amount is based on the estimated charges that would accrue from the two (2) billing periods that have the highest kWh usage in the last twelve (12) months the service address was occupied.

Deposits are due before electric service is provided. At its discretion, the District may allow the customer to make payment arrangements at the time of application. Any unpaid deposit will be included on the first bill. Service may be discontinued if the payment arrangements are broken.

The District may waive the deposit requirement if:

- the OnLine Utility Exchange validates and approves the customer's payment history; or



- a customer provides a reference from an electric utility indicating a satisfactory payment history of at least twelve (12) consecutive months within the past thirty-six (36) months. The reference must include the utility name, address and phone number to enable verification by the District.
- a customer enrolls in the “Pay As You Go” program. See *Section 2. Part I* for more information.

Customers who maintain a satisfactory payment history for twelve (12) consecutive months or more will receive a deposit refund in the form of a credit to the account. The District will not be responsible to the customer for accruing or applying interest to deposits.

The District may assess an additional deposit of \$200.00 per incident from active customers if service is disconnected for non-payment. The customer’s deposit on record may be capped at an amount equal to the sum of the two (2) highest bills in the most recent twelve- (12) month period.

Deposits will be applied to the account(s) upon termination of service and the remaining balance, if any, refunded to the customer.

#### **D. Billing**

The first bill will include the new account set up charge(s), any remaining unpaid deposit(s), and all applicable charges related to electric service(s). If the first billing period is less than ten (10) days of service, a bill will not be issued until the following month. The System Charge will be prorated for the number of days of service during the first bill period.

Electric service is billed on a monthly basis. Some variation in billing periods may occur as service is not measured or billed on a specific day.

District billings are due and payable on receipt and are delinquent twenty (20) days after the billing date. The District will issue a Final Notice to customers that have a delinquent balance due. The District will disconnect electric service on delinquent accounts approximately ten (10) days from the date the Final Notice was issued if payment has not been received or payment arrangements have not been made.

Customers may contact the Customer Service Department for consideration of payment arrangements if they are unable to pay a monthly bill or delinquent balance. Payment arrangements are made at the discretion of the District. Customers with an outstanding balance in excess of \$300.00 may be required to make an immediate payment of at least 50% of the outstanding balance before establishing a payment arrangement. Broken payment arrangements are subject to disconnection of electric service for active accounts or assignment to a collection agency for closed accounts without further notice to the customer.

Disconnection of delinquent accounts during a national weather service announced heat advisory or during the period from November 15 through March 15 are subject to the requirements of RCW 54.16.285.

## **E. Discontinuance of Service**

The customer must notify the District at least five (5) business days in advance of the date service is to be discontinued (end-service date). The customer is also required to provide the District a forwarding address for any future mailings such as the final bill. The District will read the meter as close as possible to the end-service date. The District reserves the right to estimate the bill if unable to obtain a final meter reading. The System Charge will be prorated for the number of days of service during the final bill period.

When notification is made, the District will make reasonable efforts to:

1. validate the identity and authority of the individual making such notification;
2. verify address where service is being terminated;
3. obtain name and forwarding address for future mailings; and
4. verify if service address will remain occupied or vacant.

If the service address will remain occupied, the District will make a reasonable effort to notify the new occupants of discontinuation of service to allow the new occupants an opportunity to sign up for service.

Discontinuance of service for any cause does not release the customer's obligation to pay for energy received, or from charges specified in any existing contract.

The District may discontinue service due to unsafe conditions of the customer's facilities. Restoration of service requires Washington State Department of Labor and Industries (L&I) approval. If service has been disconnected for a period of six (6) months or longer the District will require a Washington State Department of L&I inspection.

## **F. Change of Occupancy**

It is the responsibility of the customer (account holder, co-applicant, spouse, domestic partner, or roommate) to notify the District when they have moved from the premise and are no longer using electric service at that location.

The customer will give notice of change of occupancy to the District five (5) business days prior to change, when such change of occupancy or legal action affects services being provided by the District. The customer of record is responsible to pay for all service supplied until final reading can be obtained and account has been closed.

## **G. Budget Payment Plan Billing**

The District's Budget Payment Plan (budget plan) is an option offered for the customer's convenience. The budget plan allows customers to pay an equal amount every month. Customers must have a zero (0) balance on their account to begin participation in the budget plan. The District requires customers establish a minimum of six (6) months of electric usage before signing up. Customers may participate in the District's budget plan by contacting the Customer Service Department.

The budget plan's equal payments are based on the average of the previous twelve (12) months electric usage for the service address. The usage is summarized and then divided into twelve (12) equal payments to establish the initial payment amount. The District will evaluate the customer's budget plan periodically or at a minimum every March and September and adjust the budget plan amount accordingly.

While the budget plan amount is the amount due each month, the customer is responsible for the actual electric usage. The monthly bill will reflect the actual electric usage balance, and the amount due will be the budget plan amount.

The District may remove a customer from the budget plan if payments made are less than the established budget plan amount or not current. The District will notify the customer that their account has been removed from the budget plan. Once removed, the full account balance will become due and payable on its regular collection cycle and the District's collection procedures will apply. Customers that are removed from the budget plan must have a zero (0) balance before they can be reinstated.

## **H. Low-Income Rate Discounts and Other Assistance Options**

The District offers a discounted rate for Low-Income Senior Citizens who are District customers, and Low-Income Persons with a disability who are customers of, or who reside with a customer of, the District with electric service under Rate Schedule 1, Residential Service.

Customers can apply for either low-income rate discount at any time by completing the application and meeting the specified income eligibility criteria. Only one rate discount will be applied to the customer's account regardless of whether they qualify for both. Only the customer's primary service address will receive the discount. Additional assistance information is provided below:

### **Low-Income Senior Citizen Rate Discount:**

1. A Low-Income Senior Citizen is defined as a person:
  - a. who is sixty-two (62) years of age or older; and
  - b. whose total annual income for the previous calendar year, including that of his/her spouse or co-tenant, is at or below a defined income eligibility criteria.
2. Income eligibility criteria for the Low-Income Senior Citizen Discounts are as follows:
  - a. Annual income above 125% and at or below 175% of the federally established poverty level receives a 15% electric rate discount.
  - b. Annual income at or below 125% of the federally established poverty level receives a 30% electric rate discount.

### **Low-Income Disabled Citizen Rate Discount:**

1. A Low-Income Disabled Citizen is defined as a person:
  - a. who qualifies for special parking privileges under RCW 46.19.010(1) (a) through (h);
  - b. is a blind person as defined in RCW 74.18.020(4); or
  - c. is a disabled, handicapped or incapacitated person as defined under any other existing state or federal program.

2. Income eligibility criteria for the Low-Income Disabled Citizen Rate is as follows:
  - a. Annual income, including that of his/her spouse or co-tenant, is at or below 125% of the federally established poverty level receives a 30% electric rate discount.

The District requires customers receiving either discount to verify they continue to meet the eligibility criteria annually or upon request of the District. Customers unable to verify eligibility requirements within sixty (60) days of the District's request will be removed from the rate discount program.

**Other Assistance Options:**

A customer may qualify for assistance in paying their electric bill by contacting the following organizations:

- a. Benton Franklin Community Action Connections (CAC) ..... 509-545-4065
- b. WA State Department of Social and Health Services..... 509-735-7119
- c. St. Vincent de Paul..... 509-544-9315

For information on other assistance programs that may be available, please contact the Customer Service Department at 509-547-5591.

**I. Pay As You Go Program**

The District's Pay As You Go Program is a way for customers to have greater control over their electric bills. The Pay As You Go Program allows residential customers to prepay for their electric usage. By purchasing electricity in advance, customers can plan their budget and closely monitor their usage. Enrollment is voluntary and there are no additional costs or fees for customers who participate.

1. Customers will not be assessed a deposit when signing up for service.
2. Customers with an existing deposit can transition to the Pay As You Go Program and apply the deposit to their account.
3. Customers will receive electronic notifications to closely monitor and manage their account.
4. Customers who are part of the Pay As You Go Program will not be charged late fees. .

The daily cost of electricity will be calculated using the Residential Service Rate Schedule. Daily costs will include a system charge, cost of electric usage and tax. The system charge will be calculated by dividing the monthly system charge by 30. Each day the calculated daily cost will be deducted from the account balance (referred to as the prepaid balance). When the prepaid balance falls below a zero balance the meter will be disconnected. Disconnections will occur seven days a week. The meter will automatically reconnect once payment is made.

Customers are responsible for notifying the District of changes to any contact information, including telephone numbers, email addresses, and mailing addresses in order to stay aware of account balances and usage alert information.

Customers who elect to enroll in the Pay As You Go Program remain subject to all District policies and requirements. The District's billing dispute process is available to customers to resolve Pay As You Go account decisions, including the right to contest a disconnection of service.

Pay As You Go is only available to customers with advanced metering infrastructure (AMI) meters that can be remotely disconnected and reconnected.

## **SECTION 3. OTHER ELECTRIC SERVICE**

### **A. Application for Service**

The delivery of electric service by the District and its acceptance by the customer will be deemed to constitute an agreement with and acceptance of the District's policies, including these Rules and Regulations.

Customers requesting service from District Rate Schedules other than the Residential Service Rate, shall furnish the following:

1. full name, mailing address, and service address;
2. an active telephone number where the customer can be contacted;
3. name of business as registered with the state;
4. business entity type, such as corporation, partnership, LLC;
5. Federal Tax ID number, if requested; and
6. UBI or current local business license.

For locations with existing electric service, the customer must notify the District at least five (5) business days in advance of the date service is to begin (start-service date).

Electric service for new construction connections are subject to the District's Electrical Service Requirements (Service Requirements) and schedule. Copies of the Service Requirements are available at the District's Administration Building between the business hours of 7:00 a.m. and 6:00 p.m., Monday through Thursday except Friday and holidays, and anytime on the District's Website at <https://www.franklinpud.com/engineering-services>

Large industrial or commercial contracts for electric service may be individually written in accordance with the Rate Schedule requirements and will contain such provisions and stipulations as may be necessary or desirable to protect the interests of both the District and customer.

### **B. Discontinuance of Service**

The customer must notify the District at least five (5) business days in advance of the date service is to be discontinued (end-service date). The customer is also required to provide the District a forwarding address for any future mailings such as the final bill. The District will read the meter as close as possible to the end-service date. The District reserves the right to estimate the bill if unable to obtain a final meter reading.

When notification is made, the District will make reasonable efforts to:

1. validate the identity and authority of the individual making such notification;
2. verify address where service is being terminated;
3. obtain name and forwarding address for future mailings; and
4. verify if service address will remain occupied or vacant.

If the service address will remain occupied, the District will make a reasonable effort to notify the new occupants of discontinuation of service to allow the new occupants an opportunity to sign up for service.

Discontinuance of service for any cause does not release the customer's obligation to pay for energy received, or from charges specified in any existing contract.

The District may discontinue service due to unsafe conditions of the customer's facilities. Restoration of service requires Washington State Department of L&I approval. If service has been physically disconnected for a period of six (6) months or longer the District will require a Washington State Department of L&I inspection.

### **C. Change of Occupancy**

It is the responsibility of the customer (business, account holder, co-applicant, spouse, domestic partner, or roommate) to notify the District when they have moved from the premise and are no longer using electric service at that location.

The customer will give notice of change of occupancy to the District five (5) business days prior to change, when such change of occupancy or legal action affects services being provided by the District. The customer of record is responsible to pay for all service supplied until final reading can be obtained and account has been closed.

### **D. General & Industrial Service Deposits, Rate Schedules 2.0 to 2.3**

A deposit is required from new accounts covered in these Rate Schedules . The District sets the deposit amount at the estimated charges that would accrue from the two (2) highest billing periods during the previous consecutive twelve (12) months. The District may periodically review the deposit for adequacy and adjust if necessary. Deposits are due before electric service is provided.

The District may waive the deposit requirement if the customer can provide:

- an acceptable credit report; or
- financial documents (i.e. financial statements or tax returns) covering the most recent two (2) year period that indicate profitable operations during that period.

Customers who maintain a satisfactory payment history for twenty-four (24) consecutive months or more may receive a deposit refund in the form of a credit to the account. The District will not be responsible to the customer for accruing or applying interest to deposits.

The District may assess an additional deposit per incident from active customers if service is disconnected for non-payment. The customer's deposit on record may be capped at an amount equal to the sum of the two (2) highest bills in the most recent twelve (12) month period.

Deposits will be applied to the account(s) upon termination of service and the remaining balance, if any, refunded to the customer.

### **E. New Industrial Service Payment Security, Rate Schedule 2.4**

All customers under Rate Schedule 2.4 shall provide and maintain payment security, either in the form of a cash deposit or Letter of Credit from a qualified institution, with the amount and form of such security being determined by the District in its sole discretion. For cash deposits, the District may require the customer to enter into a deposit account control agreement or other agreement to perfect the District's security interest in such funds.

As used herein, "Letter of Credit" means an irrevocable standby letter of credit in a form acceptable to the District, and issued by a U.S. commercial bank or trust company or the U.S. branch of a foreign bank (in either case, which is not an affiliate of customer) having assets of at least \$10 billion and a Credit Rating of at least (a) "A-" by S&P and "A3" by Moody's, if such entity is rated by both S&P and Moody's or (b) "A-" by S&P or "A3" by Moody's, if such entity is rated by either S&P or Moody's but not both. "Credit Rating" means the respective rating then assigned to an entity's unsecured, senior long-term debt or deposit obligations (not supported by third party credit enhancement) by S&P, Moody's or other specified rating agency or agencies, or if such entity does not have a rating for its unsecured, senior long-term debt or deposit obligations, then the rating assigned to such entity as its "corporate credit rating" by S&P. Customer bears all costs of the Letter of Credit.

## **F. Irrigation Rate Deposits, Rate Schedules 3.0 and 4.0**

The District will require new accounts covered under the Agricultural Irrigation Rate Schedules to select one of the deposit options below.

### **1. Prepayment of a Deposit Amount.**

A deposit is required for all new irrigation accounts at the time of application for service. The deposit amount is based on the estimated charges that would accrue from the two (2) billing periods that have the highest kWh consumption in the last twelve (12) months the service location was being utilized.

### **2. Bank Letter of Credit.**

Customer supplies an irrevocable Letter of Credit issued by a financial institution to guarantee payment of the estimated annual electric service bill as determined by the District. If the Letter of Credit amount becomes insufficient during the irrigation season, the customer must obtain an increase to the credit line to cover the remaining anticipated electric service bills for that season.

### **3. Automatic Payment.**

Customer signs up for automatic payment on the account using either direct draft from the customer's bank account, ACH or with a valid credit card having an available balance of not less than the highest amount billed in any one month. If the customer selects this option and an automatic payment is declined at no fault of the District, the customer must provide the deposit using either option #1 or #2 in this section.

At the discretion of the District, the Customer Service Manager may stipulate a payment and security arrangement with a customer as necessary or desirable to protect the interest of both the District and the customer.

Customers who maintain a satisfactory payment history for twenty-four (24) consecutive months or more may receive a deposit refund in the form of a credit to the account. The District will not be responsible to the customer for accruing or applying interest to deposits.



The District may assess an additional deposit per incident from active customers if service is disconnected for non-payment. The customer's deposit on record may be capped at an amount up to the equivalent of the sum of the two (2) highest bills in the most recent twelve (12) month period.

Any deposits collected will be applied to the account(s) upon termination of service and the remaining balance, if any, refunded to the customer.

## **SECTION 4. APPLICABILITY OF RATE SCHEDULES**

### **A. Additional Rate Information**

District Rate Schedules are based upon electric service requirements, environmental considerations, and cost. Rate Schedules are set and adopted by the District's Commission and establish charges for electric service according to classification. Public notices of rate hearings will be printed in the newspaper and published on the District's website. *See Exhibit A.*

The Residential Service Rate may be applicable to single family dwellings, including shops, machine sheds, barns, domestic pumps, and other electric energy used on the farm for all ordinary processing of crops or products of the farm, where such crops or products are produced on the farm operated by the customer.

The appropriate General Service Rate will be applied to electric energy used on farms when the electric service is used for:

1. Processing or feeding, for resale or for hire, of crops, products or livestock not produced on the customer's own farm.
2. Continuous production of salable articles, other than normal farm products, or for any distinctly commercial or industrial process, or for any operation substantially greater than usual farm operations.

If any of the General Service Rate Schedules are applied, the customer may obtain the Residential Rate for the strictly domestic uses by separating the services and providing for installation of separate metering equipment as outlined in the Service Requirements. The customer is responsible for meter installation costs.

### **B. Commercial Uses of Portions of Single Family Residence**

In a dwelling regularly used for any commercial purpose, the customer may wire for separate metering of the residential and commercial portions of the building. Otherwise, the General Service Rate will apply to the entire building. In the event there are no employees, other than the occupant(s), and the commercial use is estimated to be less than 25% of the total use, the Residential Service Rate may apply to the entire building.

## **SECTION 5. BILLINGS AND CHARGES**

### **A. Determination of Rate Schedules**

The District publishes equitable and nondiscriminatory rate schedules for each class of service which adequately compensates the District for costs associated to provide that class of service. The District selects the applicable rate schedule at the initiation of electric service. *See Exhibit A.*

Customers cannot transfer from one rate schedule to another or temporarily disconnect their service to avoid or minimize seasonal charges, demand charges or other applied charges. Transfers from one class of service to another should not occur more often than once in a twelve-month period and only if conditions warrant such a change as outlined in the District's Rate Schedules.

### **B. Billing Period**

Electric service is billed on a monthly basis. Some variation in billing periods may occur as service is not measured or billed on a specific day.

### **C. Minimum Bill**

The minimum bill amount is specified in each rate schedule, unless otherwise provided by contract.

### **D. First Bill**

The first bill will include the new account set up charge(s), unpaid deposit(s), and all applicable charges related to electric service(s). If the first billing period is less than ten (10) days of service, a bill will not be issued until the following month. The System Charge will be prorated for the number of days of service during the first bill period.

### **E. Final Bill**

The customer must notify the District at least five (5) business days in advance of the date service is to be discontinued (end-service date). The customer is also required to provide the District a forwarding address for future mailings such as the final bill. The District will read the meter as close as possible to the end-service date. The District reserves the right to estimate the bill if unable to obtain a final meter reading. The System Charge will be prorated for the number of days of service during the final bill period.

### **F. Estimated Bill**

If for any reason a meter reading is not obtained for any particular period, the District may estimate a meter read. The resulting estimated bill will be based on the usage history at that address. Estimated meter reads will be adjusted to actuals once a meter read is obtained. If the customer receives a bill containing an estimated read and would like an actual read to validate the estimate, they can contact the Customer Service Department.

If de-energizing a transformer is required for District maintenance and/or repair; and the customer is unwilling to accommodate the District's request, then the customer agrees to the District's reasonable estimate based on the customer's historical usage.

## **G. Bill Adjustments**

The District may adjust any bill when it has determined that a billing error has occurred and will revise such bill on the basis of the best evidence available.

All adjustments will be for a period of no more than three (3) years from date the error occurred except as approved by the Commission. In cases where an under billing is the result of false or inaccurate information provided or procured by the customer, this limitation shall not apply.

Bill adjustments may be waived by the District when the cost of recovery makes it uneconomical.

## **H. Bill Hearings**

Customers may discuss or dispute a bill or service matter with a Customer Service Specialist at any time during the District's business hours. If unresolved, the customer may request a meeting with the Customer Service Manager. If still unresolved, the customer may request a hearing with the District's designated Hearing Officer. The request must be made no later than five (5) business days after the initial meeting with the Customer Service Manager. The hearing will be scheduled at a mutually convenient time. The Hearing Officer will render a written decision within ten (10) business days following the hearing. Further appeals can be done as per RCW 19.29A.020.

## **I. Service Charges**

Service charges are determined based on District cost and include but are not limited to the following:

1. establishing service accounts;
2. transferring service from one address to another;
3. door tagging to collect on a delinquent account;
4. door tagging to notify of need to sign up for service;
5. physical reconnecting of service for non-payment;
6. disconnecting service for fraudulent use;
7. disconnecting service for non-compliance with these Rules and Regulations;
8. testing a meter at the customer's request; or
9. failure to give access to meter(s).

For additional charges see *Section 12. Service Charges*.

## **J. Collections**

The District will take action as permitted by law for the enforcement and collection of all bills or other charges. The District may transfer any delinquent bill(s) or unpaid charge(s) owed by the customer to an existing or new service account of the customer. *See Section K.*

District bills are due and payable on receipt and are delinquent twenty (20) days after the bill date. Terms of payment are provided in the District's Rate Schedules. Failure to receive a bill will not release the customer from obligation of payment. The District may refuse to connect or may disconnect service for violation of any of its policies or these Rules and Regulations.

### **K. Transfer of Previous Charges from Unpaid Accounts**

The District may transfer to an existing or new service account any delinquent bill(s) or unpaid charge(s) owed to the District. The transferred balance will be considered part of the customer's obligation to the District as if the delinquent or unpaid balance had been incurred at the present service address. The District may permit payment arrangements on such transferred balances. *See Section 6, Part D.*

The District may apply any payment received from the customer or by agencies toward the customer's transferred balance.

The District will make reasonable efforts to notify the customer of unpaid balances discovered by the District, including the dates and location of the service, the District's regulations concerning transferred balances, and the possibility of disconnection of service.

If it is determined that a customer who has an outstanding balance from a previous account with the District is receiving benefit of electric service through a different account with the District, but not in his or her name, the outstanding balance may be transferred to the active account.

### **L. Demand Billing**

The term "demand" as used herein or in the District's Rate Schedules, refers to the highest average demand over any thirty (30) minute period each billing cycle. Demand billing will be on the basis stated in individual Rate Schedules. *See Exhibit A.*

Service to demand accounts will be billed for actual demand charges.

### **M. Tax Adjustment**

The amount of any tax levied on the revenues of the District, or assessed on the basis of meters or customers, or on the volume of energy purchased or sold, will be added to the energy charge to the customer. Any such tax adjustment will continue in effect only for the duration of such taxes.

## **SECTION 6. COLLECTION PROCEDURES AND PAYMENTS**

### **A. Disconnect / Delinquent Accounts**

District bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. The District will issue a Final Notice to customers that have a delinquent balance due. The District will disconnect electric service on delinquent accounts approximately ten (10) days from the date the Final Notice was issued if payment has not been received or payment arrangements have not been made. *See Part D.*

The District will attempt to contact the customer prior to disconnect by either mail, telephone, and/or notice delivered to the address. A customer must pay the past due amount in full at least 24 hours prior to the disconnect date to avoid potential interruption of service. The District will not schedule disconnections for non-payment on delinquent accounts the day before, the day of, or the day after a District observed holiday.

If the District is unable to disconnect the service due to inaccessibility of the meter, the District will disconnect service at the transformer. Additional charges may apply. *See Section 12.*

### **B. Payment of Services**

Where two or more persons enter into an account for electric service, such person(s) will be jointly and individually liable on such account and will be billed by means of a single monthly bill mailed to the primary applicant.

When a person or business (account holder, co-applicant, spouse, domestic partner, or roommate) is occupying or residing at a premise receiving electric service from the District, that person or business is presumed to have used the electric service and is considered a customer of the District. Such person or business will be equally responsible for payment of the bills for electric service accumulated during the period of occupancy. It is the customer's responsibility to notify the District when they have moved from the premise and are no longer using electric service at that location.

Whether or not the District obtained a joint application, where two or more persons are living in the same residence and benefit from the electric service provided by the District, they will be jointly and individually liable for the bill for electric service supplied.

The delivery of electric service by the District and its acceptance/usage by the customer shall be deemed to constitute an agreement with, and acceptance of the District's policies, including these Rules and Regulations.

### **C. Collection of Unpaid Closed Accounts**

Customers that have terminated service with the District and have a delinquent balance due after thirty (30) days will be issued a Final Bill Notice allowing the customer ten (10) days to pay. If the account is not paid in full, it will be presented to the Commission for approval to assign to a collection agency for legal action.

Once assigned to a collection agency, the customer must pay their outstanding District debt with the assigned collection agency before a new service account can be opened or to avoid disconnection of current service if an outstanding balance assigned to a collection agency is discovered.

#### **D. Payment Arrangements**

Customers may contact the Customer Service Department for consideration of payment arrangements if they are unable to pay a monthly bill or delinquent balance. Payment arrangements are made at the discretion of the District. Customers with an outstanding balance in excess of \$300.00 may be required to make an immediate payment of at least 50% of the outstanding balance before establishing a payment arrangement. Broken payment arrangements are subject to disconnection of electric service for active accounts or assignment to a collection agency for closed accounts without further notice to the customer.

#### **E. Remote Disconnection/Reconnection of Service**

Service disconnection and reconnection will be done remotely when possible. Any service that has been disconnected for non-payment will be automatically reconnected without notice to the customer when sufficient payment is made to restore the service.

## **SECTION 7. CUSTOMER RESPONSIBILITIES**

### **A. Customer's Responsibility for District's Property**

The customer is responsible for taking all reasonable and proper precautions to prevent damage to the District's property on the customer's premises. Any customer or person damaging, removing, disconnecting or otherwise interfering with property belonging to the District will be subject to prosecution under law. The customer shall provide space for and exercise proper care to protect the District's property on customer's premises. This shall include meters, premises gateway devices, instrument transformers, wires, conduits and other property installed by the District. In the event of loss or damage to the District's property due to customer's neglect of the above, the District may collect from the customer the cost of repairs or replacement. The customer shall not enter, make repairs, operate equipment or tamper with the District's property.

The District installs its underground facilities at a depth in excess of applicable codes. It will be the customer's responsibility to maintain such ground depth.

Where the situation warrants, and when given adequate notification, the District will furnish a standby serviceman during regular business hours for customers who wish to do tree falling, clearing, blasting or such other activities that may endanger District property. This shall not be construed to mean that the District will provide this service on a repetitive basis without a charge. The District reserves the right to charge the customer for this service based on the actual costs to the District.

### **B. Accessibility**

Meters and remote recording devices will be located in spaces that are accessible to District personnel at all times for reading, repair, maintenance and inspection. The customer is responsible for maintaining obstructions such as fences, buildings, aggressive animals, and foliage so as not to interfere with the District's facilities and accessibility.

By receiving electric service, the customer grants all necessary permission to enable the District to install and maintain its facilities on the customer premises. The District shall have the right through its employees, contractors, or other agents, to enter upon the premises of the customer at all reasonable times for the purpose of reading, testing, connecting, disconnecting, inspecting, repairing or removing the facilities of the District, and to inspect, measure, sample and test customer-owned facilities. The District requires 24-hour access to all its facilities for emergency repairs and system operations.

If any District meters or equipment are located behind customer lock(s), the customer will furnish the District with key(s) to the lock(s). District facilities located behind customer lock(s) will require the use of a double hasp dual locking system utilizing a District padlock or other suitable means of maintaining access. Customers are responsible for any damage done or costs incurred by the District in gaining access.

The District will be granted access to the meter at all times to perform periodic physical reads, in addition to any necessary maintenance and inspection.



When the District encounters an obstruction to District property or equipment, the District may notify the customer and request correction; however, the District may take the necessary steps to obtain immediate access to its equipment without providing prior notification to the customer. After reasonable attempts to gain access for a meter read, the District will replace the existing meter with an automated meter infrastructure (AMI) meter regardless of opt-out status without further notice to the customer.

If the obstruction is not corrected within the time specified in the notice, the District may correct the obstruction and the customer may be obligated to reimburse the District for all costs and expenses incurred in correcting the obstruction. If the District is unable to correct the obstruction, it reserves the right to discontinue electric service until corrections are made.

In the event a District employee is bitten by a customer's animal, the District will contact the local health department, animal control and/or law enforcement. The customer will be required to provide vaccination records immediately to the proper agency or the District upon request. If no records are provided, the District will follow the procedure as per the appropriate governing agency.

### **C. Life Support Systems**

In order to be notified in advance of planned electrical outages, a customer/patient utilizing a life-support system must complete a Request for Medical Alert Designation, which includes a Medical Certification to be completed by a licensed medical practitioner. This form is available at the District's Customer Service Area during business hours and anytime on the District's website at <https://www.franklinpud.com/index.php/programs-services/medical-alert-designation/>

The customer/patient is responsible to provide the District in writing a telephone number that will enable timely contact by the District 24 hours per day; and to notify the District as soon as possible of any change in telephone number or medical situation of the person on life support services or when/if the life support equipment is no longer being utilized at the residence. Customers must update their Request for Medical Alert Designation form annually.

The District does not guarantee constant or continuous electric service, and because of this the District will make a reasonable effort to notify such life support system customers/patients of planned power outages, in advance, giving the date, time, and length of planned power outages. In the event of any periods of non-payment for the account at which the customer resides, the District reserves the right to disconnect delinquent accounts, to install a load limiting device, or to take other action as the District deems appropriate.

In the event the customer/patient needs to significantly increase the life support system electrical load, the customer will give sufficient advance notice to the District, so it may determine the need for any additional facilities. The customer will be liable for the cost of damages if the customer fails to notify the District and the District's equipment is damaged as a result.

### **D. Customer's Wiring and Equipment**

The customer is responsible for providing suitable protective equipment such as fuses, circuit breakers, relays and surge protectors to adequately protect the customer's equipment against under or over voltage conditions. If three-phase service is provided, it will be the customer's responsibility

to also protect against phase failure. The District will take reasonable precautions to prevent power interruptions, phase failures or abnormal voltage variations but does not guarantee that such conditions will not occur. Accordingly, the District recommends the customer provide protective equipment in order to avoid/minimize damage to the customer's property. The customer's wiring up to and including the meter base, must be in accordance with applicable local and state wiring codes and must be inspected by the Washington State Department of L&I Electrical Inspector or other agencies approved by Federal or State regulations. The customer is responsible to protect its equipment from any power anomalies or delivery interruptions.

The District reserves the right to refuse or discontinue service to the customer's equipment or wiring where, in the opinion of the District, such equipment is in hazardous condition, inoperable, damaged or not in conformity with lawful codes and local regulations. The customer is solely responsible for the maintenance and safety of the customer's wiring and equipment. The customer's wiring up to and including the meter base, must be in accordance with applicable local and state wiring codes and must be inspected by the Washington State Department of L&I Electrical Inspector or other agencies approved by the Federal or State regulations prior to being energized by the District. The District will not be liable in any way for any injuries or property damages occurring to the customer or to third parties because of contact with, or failure of, any portion of the customer's wiring and equipment.

Whenever an existing customer is modifying their equipment or wiring that requires the District to disconnect their service, the customer must obtain an Electrical Work Permit from the Washington State Department of L&I. Customer work that would require a service disconnect and the Washington State Department of L&I permit includes, but is not limited to, changing out or modifying service masts, meter bases, main panel boards, main circuit breakers or disconnect switches, etc.

### **E. Additional Load**

If a customer intends to increase load more than 5% on an established installation, the customer will provide advance notice to the District's Engineering Department so that the District may provide equipment that may be required at the customer's expense. If the customer fails to provide the District advance notice, and as a result the District's equipment is damaged, the customer may be liable for all costs incurred to repair the damage.

### **F. Notice of Trouble**

If service is interrupted or is not satisfactory or in a hazardous condition related to District facilities is known by a customer to exist, the customer should notify the District of such existing conditions. The District will not be responsible for damages resulting from non-notification.

### **G. Customer Power Outage**

If a customer's service fails and the customer has determined there are no blown fuses, tripped breakers, or faulty equipment, a District serviceman will be sent to the outage location upon the customer's request. If the serviceman determines that the customer's equipment is at fault and the service call was during regular business hours, no service charge will be assessed. Outside of regular business hours, the District may, at its discretion, assess a flat charge. *See Section 12.*

For residential customers, upon mutual agreement of the customer and the District, the District may pay the first hour of labor only for a licensed electrician. Calls to electricians will be initiated by a District representative. The customer may choose whether or not to accept further services beyond the initial one (1) hour from the electrician. The customer will be billed directly by the electrician for all applicable parts and any labor charges beyond the initial one (1) hour.

## **H. Protective Equipment**

It shall be the customer's responsibility to provide protective devices for their service equipment. This includes, but is not limited to, surge protection for all voltage sensitive equipment such as electronic appliances or devices, and phase failure protection to protect three phase motors and equipment from single phasing.

## **I. Rental Units**

Owners of trailer courts, apartment buildings and other rental units have an option to sign an Agreement to Provide Continuous Electric Service (Owner Agreement). The Owner Agreement provides for continuous electric service to the rental property so that electricity will be available for cleaning and showing of the property and the new tenant/lessee may have immediate electric service.

Owners who enter into an Owner Agreement will be responsible for all charges for electric service from the date the prior tenant closes the account, and/or moves from the rental unit, until the District receives an acceptable electric service application for the new tenant and opens a new account. Owners should check with the District to verify that the new tenant has opened an account before allowing a new tenant to move in. Once signed, the terms and provisions of the Owner Agreement will be considered to be a part of the policies subject to these Rules and Regulations.

The owner may remove any rental unit from the Owner Agreement by completing the Owner Agreement cancelation form.

For an owner who has not entered into an Owner Agreement, and a tenant closes an account, service will be disconnected until a new tenant/lessee or the owner has opened a new account.

## **SECTION 8. METERING**

### **A. Meter Locations**

Meters will be installed on the outside of buildings or service structures, except in the case of rural services, which may be installed on customer owned poles. All meters must be installed in accordance with the District's Engineering Service Requirements (Service Requirements) and meet all other applicable codes.

Meters will not be installed in places difficult to access, such as over open pits, near moving machinery, hatchways, in the path of water from eaves or rain spouts, or subject to live steam or corrosive vapors. It will be the responsibility of the customer to maintain a clear space in front of and to the sides of the meter, as per the Service Requirements. Copies of the Service Requirements are available at the District's Administration Building between the business hours of 7:00 a.m. and 6:00 p.m., Monday through Thursday, except Friday and holidays, and anytime on the District's Website at [https://www.franklinpud.com/engineering\\_services](https://www.franklinpud.com/engineering_services)

### **B. Metering Equipment**

The customer will furnish and install a suitable meter socket or sockets in accordance with the Service Requirements for the installation of the District's metering equipment. The customer will pay the District prior to service connection for the installation of the meter, which will be owned and maintained by the District. *See Section 12.*

If current transformers are required, as specified by the Service Requirements, a suitable location and mounting bracket will be provided for outdoor type current transformers. If an outdoor installation is not desirable, the customer will furnish and install a suitable metal enclosure for the installation of current transformers. The customer will furnish all connecting conduit between the current transformer enclosure and the meter socket.

### **C. Meter Reading**

Meter reads are obtained monthly. Meter readings are not scheduled for a specific day and the number of billing days may vary.

In order to obtain accurate reads, meters must be accessible at all times. The customer is responsible for maintaining the accessibility of the meter and for removing any obstructions such as overgrown foliage, shrubs, or any objects blocking the meter.

If for any reason a reading cannot be obtained for any particular period, the billing will be based on an estimate of energy use and demand and will be subject to a later adjustment based on the actual use and demand. Unsuccessful subsequent attempts to obtain a read will result in an inaccessible meter fee to the customer. Customers may appeal the assessment of an inaccessibility fee to the Customer Service Department in person, in writing, or by telephone within five (5) business days of their receipt of the billing statement.

The District may estimate meter readings and render bills on that basis.

As technology permits, and/or prudent business practice dictates, the District may elect to gather metering data utilizing automatic metering infrastructure or other forms of equipment determined to be cost effective.

#### **D. Meter Tests**

The District conducts, at its own expense, periodic tests and inspections of its meters to assure a high standard of accuracy. A customer may request the District perform additional meter tests, however; if a meter tested at the customer's request is found to register within 2% plus or minus, of actuals as determined by the meter testing procedures, a charge may be made to the customer. No charge will be made for a meter tested and found to exceed the 2% plus or minus. *See Section 12.*

#### **E. Submetering**

Should a customer desire the installation of additional meters used for submetering, such additional meters will be provided, installed, and maintained by the customer at the customer's expense. Customer submetering used for prorating energy costs among tenants are subject to District terms and conditions. Submetering shall not be used to resell energy at a profit. *See Section 9.*

#### **F. Separate Meters for Each Class of Service**

When the customer desires to use electricity for purposes classified under different rates, separate meters may be installed to measure the current supplied at each rate. Electric usage registered by each meter will be billed at the applicable rate.

#### **G. Unmetered Accounts**

In general, it will be District policy to meter all services. However, small electric loads with constant or known load characteristics may, upon District approval, be connected without provision for metering. This will apply only to loads where energy consumption can be determined and cannot be readily altered.

#### **H. Meter Tampering and Energy Diversion**

Meter tampering and/or energy diversion is a violation of RCW 9A.61.050 "Defrauding a public utility in the third degree" and is a gross misdemeanor. All evidence of meter tampering and/or energy diversion may be provided to the applicable law enforcement agency for investigation. The District may pursue prosecution to the fullest extent of the law. The District may apply a meter-tampering charge and bill for estimated electric usage. The customer of record or property owner is responsible for such charges. *See Section 12.*

#### **I. Net Metering**

The District complies with RCW 80.60.020, 80.60.030, and 80.60.040, which require utilities to offer net metering programs to customers who have installed small generating systems, limited to water, solar, wind, biogas from animal waste as fuel, fuel cells, or produces electricity and useful thermal energy from a common fuel source. To be eligible for net metering, each installation must be 100 kW or less in size and comply with the District's Customer Interconnection Standards for Generating Facilities. Excess generation at the end of each bill period will be carried over to the next billing period as a kWh credit for the current account holder. Pursuant to RCW 80.60.030(5), on March 31<sup>st</sup>

of each year, any excess generation accumulated during the prior twelve (12) months will be granted to the District without any compensation to the customer-generator.

**J. Opt-Out of Advanced Meter**

Customers who elect to opt-out of the use of an advanced metering infrastructure (AMI) meter will be assessed a one-time fee per service. Additional fees will apply for the monthly meter reads. *See Section 12*

The District reserves the right to install an AMI meter due to inaccessibility regardless of opt-out status.

## **SECTION 9. CONDITIONS OF USE AND DELIVERY**

### **A. Resale of Energy**

All energy delivered to the customer by the District is for utilization by the customer and not for resale, unless expressly agreed otherwise by contract or permission. Customer submetering shall be for prorating energy costs among tenants only. In no case shall submetering be used to resell energy at a profit.

### **B. Highly Fluctuating Loads or Loads Causing Disturbances**

Electric service will not be utilized in such a manner as to cause severe disturbances or voltage fluctuations to other customers of the District or District equipment. In the event that a customer uses equipment that is detrimental to the service of other customers or the District, the customer will be required, at the customer's expense, to install corrective equipment as determined by the District. Examples of possible disruptive equipment are: welders, pipe thawing equipment, resistance heating equipment, large motor starting equipment, or equipment causing harmonic disturbances, such as variable speed motor controllers.

### **C. Phase Balance**

Except in the case of three-phase, four-wire delta service, the District may require that the current taken by each wire in a three-phase service be reasonably balanced.

### **D. Point of Delivery**

Energy charges in all Rate Schedules are based upon service through a single delivery/metering point. A separate supply at another point of delivery will be separately metered and billed unless multiple delivery points are consolidated for billing and only when authorized by the District.

The point of delivery is that point where the customer and the District-owned facilities are connected. All equipment on the load side of the point of delivery will belong to and be the responsibility of the customer, except meters and metering equipment. Other equipment installed by the District, will be owned by the District.

It will be the responsibility of the customer or the customer's authorized electrical contractor to advise the District of service needs and requirements in advance of installing the service entrance equipment, and to ascertain that the location is acceptable to the District. If the District is not consulted and/or the District does not accept the service entrance location, the customer will relocate the service entrance to an acceptable location as requested by the District.

### **E. Curtailment or Interruption of Service**

The District reserves the right to limit the use of electric energy during a power shortage event, or to place into effect other curtailment programs.

The District will use reasonable diligence to provide an uninterrupted supply of power at normal voltage. If the supply is interrupted for any cause, including but not limited to, wind, fire, floods, storms, equipment failures, acts of God, government actions or service requirements of the District, the District will not be liable for personal injuries or loss or damage to property resulting therefrom, nor will such interruption constitute a breach of agreement for service. There are no implied

warranties given by the District, including any implied warranty of continuous delivery of power or implied warranties of the District's distribution system.

The District will not be responsible or liable for any lost profits, consequential, incidental, indirect, special or punitive damages of any type arising out of, or in any way connected to, the District's supply of electric service or any interruption, suspension, curtailment or fluctuation thereto regardless of the causes.

## **F. Refusal of Service**

The District may refuse to connect or provide additional electric service to the customer when:

1. such electric service will adversely affect electric service to other customers, where the applicant or customer has not complied with state, county or municipal wiring codes, or
2. has not furnished information to the District including but not limited to the following:
  - a. full name, mailing address, and service address;
  - b. an active telephone number where the customer can be contacted;
  - c. any one of the following:
    - i. a valid social security number,
    - ii. a valid government-issued photo identification, such as a Driver's License, that has been issued by a governmental body located within the United States, or
    - iii. a valid Passport issued by any country.
3. Has an unpaid closed account balance of six (6) years old or less.

The District may require installation of proper protective devices on the customer's premises at the customer's expense if such installation is necessary to protect District property or property of other customers.

The District shall not be required to connect its facilities with those of an applicant or provide electric service to a customer unless and until it has all necessary operating rights, including rights of way, easements, franchises and permits. Application for service by the customer will grant the District right of access to the property.

The District shall not be required to provide electric service when it determines installation would be economically unfeasible.

## **G. District's Obligations**

The District attempts to provide, but does not guarantee, a regular and uninterrupted supply of service. The District has the right to temporarily suspend service for the purpose of making repairs or improvements to the system. In such cases, the District will attempt to notify customers of the suspension of service and will make such interruption as short as possible and at a time that will minimize impact to District customers. The District will make repairs and improvements with diligence and complete them as soon as reasonably practicable in accordance with prudent utility practice.



Electric service is inherently subject to interruption, suspension, curtailment, and fluctuation. The District will not be liable to its customers or any other persons for any damages to property arising out of, or related to, any interruption, suspension, curtailment, or fluctuation in service if such interruption, suspension, curtailment or fluctuation results in whole or part from any of the following or similar conditions:

1. Causes beyond the District's reasonable control including, but not limited to, accident or casualty, fire, flood, drought, wind, acts of the elements, court orders, insurrections or riots, acts of sabotage, generation failures, lack of sufficient generating capacity, breakdowns of or damage to equipment/facilities of District or of third parties, acts of God or public enemy, strikes or other labor disputes, civil, military or governmental authority, electrical disturbances originating on or transmitted through electrical systems with which the District's system is interconnected or acts or omissions of third parties.
2. Repair, maintenance, improvement, renewal or replacement work on the District's electrical system, which work, in the sole judgment of the District, is necessary or prudent.
3. Automatic or manual actions taken by the District which, in its sole judgment, are necessary or prudent to protect the performance, integrity, reliability or stability of the District's electrical system or any electrical system to which it is interconnected. Such actions include, but are not limited to, the operation of automatic or manual protection equipment installed in customers' electrical system, including, without limitation, equipment such as automatic relays, generator controls, circuit breakers, and switches. Automatic equipment is preset to operate under certain prescribed conditions which, in the sole judgment of the District, threaten system performance, integrity, reliability, and stability.
4. Actions taken to conserve energy.

The limitation of liability provisions set forth above shall apply notwithstanding any negligence of the District, unless the actions of the District are determined to be intentional or constitute gross negligence. In no event shall the District have any obligation or liability for any lost profits, consequential, incidental, indirect, special or punitive damages of any type arising out of, or in any way connected to, the District's supply of electricity or any interruption, suspension, curtailment or fluctuation thereof.

## **H. Delivery Voltage and Phase**

Frequency and service voltage ratings are nominal. All service will be alternating current, 60 hertz. Normal secondary voltage is 120/240 volt single phase, 120/208 volt three-phase wye, or 277/480 volt three-phase wye. Either 120/208 volts wye or 277/480 volts wye will be the only three-phase voltages available from pad-mounted transformers or in areas served by underground distribution equipment. Only a single voltage will be delivered to a facility by the District unless the load is so great that a standard transformer or transformer bank is not adequate. The customer will pay the District actual cost for the added equipment and transformer if additional voltages are required.

Delivery voltages and phases will be those available to the requested service location. If other phases, voltages, or additional transformer capacities are necessary, the cost will be computed in accordance with District policies and schedules set forth herein. In the case of large loads, power may be delivered at other voltages approved by the District.

At the discretion of the District, motor loads of 10 HP or less may be served at 240 volts single phase. Motor loads of 5 HP and larger may be served at three phase. Service at 480 volts three phase may be provided to motor loads in excess of 30 HP and when existing facilities are not already available at another voltage. Determination of phase and voltage will be made by the District's Engineering Department.

The District may require customers to install reduced voltage starting equipment in cases where across-the-line starting would result in excessive voltage disturbances to the District's system. The District may refuse to serve loads of a character that are detrimental to service to other customers.

### **I. Technology Advancements**

The District may implement more efficient options or equipment as technology advances become available.

## **SECTION 10. SPECIAL SERVICE CONDITIONS**

### **A. Temporary Service**

Customers requiring any special or temporary services will bear the costs of such service. Temporary service is normally rendered for construction purposes, but may also be rendered to traveling shows, public event displays, etc. The District will determine if the temporary service will be metered or unmetered based on anticipated load. *See Section 12.*

Service will be provided under the following conditions where there are existing secondaries of sufficient capacity, phase, and voltage:

1. The customer will provide a suitable point of connection for the temporary service that is installed in accordance with the Service Requirements, and which meets all other applicable codes, and is approved by a Washington State Labor & Industries Electrical Inspector.
2. The customer will be required to pay the estimated cost of installation and removal of District facilities required for such temporary service, payment for energy, if metered, and applicable temporary service connection charge.
3. Unmetered temporary service may be disconnected at the end of the 90-day period unless the customer has paid an extension charge. The extension charge will provide for an additional 90-day period.
4. Metered temporary service may be rendered for a maximum period of one year unless otherwise authorized by the District.

The customer will pay the District the cost of construction prior to service connection when service and/or line facilities in addition to the service conductors are required.

### **B. Non-Standard Service**

Any special installation necessary to meet a customer's particular requirements for service at non-standard voltages is paid by the customer and provided at the discretion of the District.

### **C. Stand-by Service**

Stand-by service, or installations that, as determined by the District, will not provide sufficient revenue to justify the ongoing operation and maintenance costs, may be subject to an annual minimum charge based on these costs or other minimum charges applicable in a specified Rate Schedule.

### **D. Relocation of Line and Service Facilities at Customer Request**

Relocation of District equipment for any reason (e.g., new driveway, change of grade, relocation of service entrance, etc.) may be done, provided in the opinion of the District, the relocation is feasible, and the customer agrees to pay the District all costs of construction/relocation. Payment is required from customer before construction/relocation.

### **E. Manufactured Home and Mobile Home Parks of Single Ownership**

The District will provide individual electric service to the meters of manufactured/mobile homes in established manufactured/mobile home parks at residential rates under the following conditions:

1. The park owner requests such service and furnishes and installs a wiring system connecting the point of delivery with each space, including a meter pedestal and protective devices for each space position. Such a wiring system will be of adequate capacity to maintain standard voltage to each space.
2. Electric service to the park's joint-tenant use facilities will be separately metered and billed on the appropriate rate schedule by the District.
3. The park owner will pay the District prior to service connection for the primary system, transformer(s), and meter(s), which will be owned and maintained by the District.

This section does not apply to recreational vehicle parks. *See Section 11, Part C.*

## **F. Idle Electrical Facilities**

The National Electric Safety Code requires that electrical facilities be maintained in operable condition, whether or not the facility is energized. Idle electrical facilities occur when the customer's need for power no longer exists but electrical equipment remains in place.

The District may, at their option, remove electrical facilities that have been idle for more than one (1) year at no cost to the customer. The District will provide notice to the customer prior to removing idle electrical facilities. Notice to the customer may be via phone, email, regular US mail or other communication method.

1. Idle Meters
  - a. For meters that have been idle for less than six (6) months, the District will re-energize the meter at no cost. For meters that have been idle for six (6) months or greater, the District will re-energize at no cost after a State of Washington L&I electrical inspection is passed. The District may choose to remove meters that have been idle for six (6) months or greater.
2. Idle Services
  - a. Overhead or underground service wire may be removed at the District's discretion if a service has not been active for one (1) year. If the service wire is removed, the customer will have to pay the standard fee to have it re-installed and obtain a State of Washington L&I electrical inspection.
3. Idle Infrastructure
  - a. Transformers and distribution overhead or underground primary facilities not serving load for two (2) years or more may be removed at the District's discretion. If a transformer or distribution facility is removed and the customer requests to have the service re-installed in the future, the cost to re-establish the service will be the responsibility of the customer.

The District has no obligation to remove facilities.

## **G. Under Utilized Electrical Equipment**

The District reserves the right to exchange equipment to a size that meets the current demand when the equipment is not being utilized to its full capacity.

## **SECTION 11. LINE EXTENSIONS**

### **A. General**

The costs of line extensions, including costs of transformer(s), service installation charge(s) and meter cost(s), will be paid by the customer. The cost of the installation will include the cost of labor, transportation, overhead, materials, and other costs customarily incurred in construction work.

All facilities installed by the District and paid for by the customer/developer will be owned and maintained by the District. These facilities include but are not limited to vaults, conduit, transformers, meters, secondary wire, fusing, and switching apparatus.

The customer will provide the District, without cost to the District, all easements the District may require for installation of overhead and underground facilities together with the rights of ingress and egress. All customer-provided installations and work will be done in accordance with the District's Service Requirements.

The customer will be responsible for cost of changes (including removals and relocations) of District facilities completed at the customer's request. Those costs will include labor, transportation, overhead, materials, and other costs customarily incurred in construction work. The District will provide the customer an estimate of line extension costs.

### **B. Overhead Line Extensions**

Customers requesting extension of overhead lines will be responsible for the costs of the extension. *See Section 12.*

### **C. Underground Line Extensions**

#### **1. New Single-Family Residence**

When a new underground line extension serves a new single-family residence, the customer will provide and install all primary and secondary conduit and vault systems and be responsible for:

- a. the District's cost of the primary cable system and installation; and
- b. the installed costs of transformer(s), service installation charge(s) and meter cost(s).

The costs of the extension will include labor, transportation, overhead, materials, and other costs customarily incurred in construction work.

#### **2. New Residential Plats, Subdivisions, and Mobile Home Complexes with Individually Owned Lots**

The customer/developer will provide all primary and secondary trenching, bedding, conduit, underground vaults, and backfilling as per the Service Requirements. All customer/developer costs are identified per *Section 12*. The costs of primary and secondary cable systems will include labor, transportation, overhead, materials, and other costs customarily incurred in construction work and will be paid by the customer before the District provides the service. *See Section 12.*

In addition, the transformer kVA capacity charge(s), service installation charge(s), and meter charge(s) will be paid by the customer/developer for permanent service to the residence. Charges will be paid prior to the connection of the service.

The District's underground installation of primary cable, padmount transformers, padmount switchgear, and associated equipment will be located within the easement or right-of-way along the front of the lot in new residential plats and subdivisions.

The customer/developer has the option to provide and install a conduit and vault system to accommodate a communication network, enabling customers to connect to advanced communication services through the District's fiber backbone system. All installations must meet the District's Service Requirements.

### **3. Multi-Unit Dwellings, and Non-Residential Installations**

Customer/developer will provide all primary and secondary trenching, bedding, conduit, underground vaults, and backfilling. In addition, the customer/developer will pay to the District the cost of the primary cable system and its installation. Service entrance wire and conduit from the transformer to the customer's panel will be installed and owned by the customer. The costs of the primary cable system will include labor, transportation, overhead, materials, other costs customarily incurred in construction work. The customer will pay prior to service connection for the installation of transformer(s) and meter(s), which will be owned and maintained by the District.

### **4. Manufactured Homes and Mobile Home Parks**

Service under this provision will apply to trailer and mobile home complexes under single ownership (that is, other than individual ownership of each lot).

Customer will provide all trenching, bedding and backfilling, conduit, the vault and pad for the District's transformer, and all wiring and equipment from the load side of the secondary terminal vault. Customer will own and maintain customer installed equipment, except for primary conduit system and transformer pad. In addition, the customer/developer will pay the cost of the primary cable system to the District. The costs of the primary cable system will include labor, transportation, overhead, materials, and other costs customarily incurred in construction work. The customer will pay prior to service connection for the installation of transformer(s) and meter(s), which will be owned and maintained by the District.

### **5. Recreational Vehicle Parks**

Customer will provide all trenching, bedding and backfilling, a secondary terminal vault, including terminals, located adjacent to the District's transformer, pad and conduit, and all wiring and equipment from the load side of the secondary terminal vault. Customer will own and maintain customer installed equipment, except for primary conduit system and transformer pad. In addition, the customer/developer will pay the cost of the primary cable system to the District. Estimated costs of the primary cable system will include labor, transportation, overhead, materials, and other costs customarily incurred in construction work. The Customer will pay prior to service connection for the installation of transformer(s) and meter(s), which will be owned and maintained by the District.

### **6. Agriculture Irrigation Facilities**

The customer will provide and install all trenching, conduit, primary junction vaults, transformer vaults, backfilling, and secondary conductors as well as service entrance wiring and equipment.

The customer will retain ownership and maintenance responsibility for customer-provided secondary service entrance wiring and associated equipment. The District will retain ownership and maintenance responsibility for the primary system, transformer(s) and meter.

In addition, the cost of transformer(s), primary cable and associated facilities, meter(s) and service installation charge(s) will be paid by the customer prior to connection of the service.

#### **7. Commercial/Industrial Accounts**

The customer will provide and install all trenching, electric conduit, communication conduit, primary junction vaults, transformer vaults, backfilling and secondary conductors, as well as service entrance wiring and equipment. The customer will retain ownership and maintenance responsibility for customer-provided secondary service entrance wiring and associated equipment. The District will retain ownership and maintenance responsibility for the primary system, transformer(s) and meter.

In addition, the cost of transformer(s), primary facilities, communication handholes, meter costs, and a service installation charge will be provided by the District and reimbursed by the customer prior to the connection of the service. The District will provide and install current transformers when required.

#### **8. Conversion of Existing Overhead Lines to Underground**

The customer will be responsible for the cost of changes (including removals and relocations) of District's facilities completed at the customer's request. Those costs will include labor, transportation, overhead, materials, and other costs customarily incurred in construction work.

## SECTION 12. SERVICE CHARGES

### A. Service Charges

Service charges are based on District cost, and include, but are not limited to labor, transportation, overhead, materials, and other costs customarily incurred in construction work.

DESCRIPTION	CHARGE(S)
<b>Account Set Up</b>	\$25.00
<b>Physical Customer Connect / Reconnect / Disconnect</b>	
7:00 a.m. to 5:45 p.m. (Mon-Thu except Friday and holidays)	No charge
5:45 p.m. to 7:00 a.m. (Mon – Thu)	\$200.00
Any time (Fri-Sun & holidays)	\$200.00
<b>Customer Power Outage</b>	\$200.00
Other than regular business hours, which may include one hour of labor from a licensed electrician. <i>See Section 7, Part G.</i>	
<b>Disconnect at Transformer due to Meter Inaccessibility</b>	\$200.00
<b>Door Tag</b>	\$25.00
<b>Excess Secondary Cable</b>	
In excess of 100 feet:	
Overhead	\$1.50 per foot
Underground	\$4.00 per foot
<b>Meter Inaccessibility</b>	\$25.00 per occurrence
An obstruction prohibiting a successful access of a meter such as overgrown foliage, shrubs, aggressive animal(s) or any objects blocking the meter.	
<b>Meter Installation</b>	
Self-contained meter (1 Phase)	\$150.00
Self-contained meter (3 Phase)	\$250.00
Current transformer CT Meter (1 Phase)	\$500.00
Current transformer CT meter (3 Phase)	\$800.00



<b>DESCRIPTION</b>	<b>CHARGE(S)</b>
<b>Meter Tampering / Diversion</b>	\$500.00 plus all costs incurred by the District to correct.
<b>Meter Test (if discrepancy is 2% or less)</b>	\$50.00
<b>Opt-Out of AMI Meter Installation</b>	\$90 one-time
Monthly Meter Reading Fee	\$15 per month
<b>Reconnect Following Disconnect for Non-Payment</b>	
7:00 a.m. to 5:45 p.m. (Mon-Thu except Friday and holidays)	No charge
*5:45 p.m. to 7:00 a.m. (Mon-Thu)	\$200.00
*Any time (Fri- Sun & holidays)	\$200.00
*Fees apply when a physical reconnect is required.	
<b>Returned Payments</b>	\$30.00
<b>Secondary Service Installation</b>	
Single-phase, 400 amp, or less with self-contained meter base:	
Overhead	\$150.00
Underground	\$400.00
<b>Temporary Service</b>	
Metered	\$200.00, plus energy used
Unmetered	\$300.00
<b>Transformer Installation</b>	
All electric homes (12.5 kVA @ \$40.00/kVA )	\$500.00
Gas/electric homes (6.5 kVA @ \$40.00/kVA)	\$260.00
Large or remote home with dedicated transformer	District cost
<b>Unauthorized Connects</b>	\$500.00, per occurrence, plus all costs incurred by the District to correct

## **B. Field Engineering Services**

A District field engineer will make one (1) engineering visit to a customer's site at no charge. Additional visits required by customer actions may result in a minimum charge of \$50.00 or the actual cost of the visit incurred by the District.

The District will develop the initial electric distribution system design, using the developer's subdivision or plat plan. A charge of \$50.00 per hour may be assessed to the customer if the design is substantially modified within 180 days of initial design.

## **C. Temporary Service**

Unmetered temporary construction service is provided at a flat rate of \$300.00 for a 90-day period. This service may be extended for an additional 90-day period for an additional \$100.00. If temporary service is required for a period longer than 180 days, the District may require the service be converted to a metered temporary service. Alternatively, it may be considered a permanent installation and customer will be responsible for payment of actual costs.

Metered temporary service may be provided at the discretion of the District. The one-time charge for metered temporary service is \$200.00 plus the cost of metered energy used. The customer will be billed monthly, in accordance with the appropriate Rate Schedule.

The customer will pay for all costs related to temporary service requiring the District to extend overhead or underground facilities or install transformers. *See Section 11.*

## EXHIBIT A - RATE SCHEDULES

### No. 1, Residential Service

**AVAILABILITY:**

Service under this schedule shall be available throughout the District’s service area for lighting and power to single family residences. Separately metered services incidental to single family residential service may be served under this schedule.

The maximum size of any motor to be served under this schedule shall be limited to 10 horsepower.

**TYPE OF SERVICE:**

Normal service will be single phase, sixty-hertz alternating current at 120/240 volts. Three phase service and other voltages may be supplied where District facilities are available.

**MONTHLY CHARGES:**

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
System Charge	Single Phase	\$34.00	\$34.00	\$34.00	\$34.00
	Three Phase	\$58.72	\$58.72	\$58.72	\$58.72
Energy Charge	All kWh	0.0702	0.0732	0.0763	0.0795

**MINIMUM BILL:**

The System Charge unless otherwise provided by contract.

**UNMETERED SERVICE:**

Unmetered service may be provided where, in the opinion of the District, the usage can be determined without using a meter.

**BILLING AND TERMS OF PAYMENT:**

Bills will be computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

**GENERAL TERMS AND CONDITIONS:**

Service under this classification is subject to the District’s Rules and Regulations for Electric Service.

**EFFECTIVE MAY 1, 2024.**

## No. 2.0, Small General Service

### AVAILABILITY:

Service under this schedule shall be available throughout the District's service area for lighting and power to commercial, industrial, public buildings, and other services not eligible under other rate schedules where measured demand is less than 50 kW at least 10 times during any calendar year.

### TYPE OF SERVICE:

Sixty-hertz alternating current of such phase and voltage as the District may have available.

### MONTHLY CHARGES:

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
System Charge		\$39.56	\$39.56	\$39.56	\$39.56
Energy Charge	All kWh	0.0771	0.0799	0.0828	0.0857

### MINIMUM BILL:

The System Charge unless otherwise provided by contract.

### UNMETERED SERVICE:

Unmetered service may be provided where, in the opinion of the District, the usage can be determined without using a meter.

### BILLING AND TERMS OF PAYMENT:

Bills will be computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service.

EFFECTIVE MAY 1, 2024.

## No. 2.1, Medium General Service

### AVAILABILITY:

Service under this schedule shall be available throughout the District's service area for lighting and power to commercial, industrial, public buildings, and other services not eligible under other rate schedules where measured demand equals or exceeds 50 kW at least 3 times during a calendar year and less than 300 kW at least 10 times during any calendar year.

### TYPE OF SERVICE:

Sixty-hertz alternating current of such phase and voltage as the District may have available.

### MONTHLY CHARGES:

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
System Charge		\$51.88	\$51.88	\$51.88	\$51.88
Energy Charge	All kWh				
	April – August	0.0375	0.0387	0.0399	0.0411
	September - March	0.0475	0.0490	0.0505	0.0520
Demand Charge	All kW	\$8.51	\$8.78	\$9.05	\$9.32

### MINIMUM BILL:

The System Charge unless otherwise provided by contract.

### DETERMINATION OF DEMAND:

Demand measurement will be made by suitable instruments at point of delivery and will be the highest average kW load during any 30-minute period each month.

### POWER FACTOR ADJUSTMENT:

The measured demand for billing purposes will be increased 1% for each 1%, or fraction thereof, by which the average power factor is less than 0.97 lagging.

### UNMETERED SERVICE:

Unmetered service may be provided where, in the opinion of the District, the usage can be determined without using a meter.

### BILLING AND TERMS OF PAYMENT:

Bills will be computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service.

EFFECTIVE MAY 1, 2024

## No. 2.2, Large General Service

### AVAILABILITY:

Service under this schedule shall be available throughout the District's service area for lighting and power to commercial, industrial, public buildings, and other services not eligible under other rate schedules where measured demand equals or exceeds 300 kW at least 3 months in a calendar year and is less than 3,000 kW at least 10 times during any calendar year.

### TYPE OF SERVICE:

Sixty-hertz alternating current of such phase and voltage as the District may have available.

### MONTHLY CHARGES:

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
System Charge		\$69.26	\$69.26	\$69.26	\$69.26
Energy Charge	All kWh				
	April – August	0.0376	0.0387	0.0399	0.0411
	September – March	0.0469	0.0483	0.0497	0.0512
Demand Charge	All kW	\$8.69	\$8.96	\$9.23	\$9.50

### MINIMUM BILL:

The System Charge unless otherwise provided by contract.

### DETERMINATION OF DEMAND:

Demand measurement will be made by suitable instruments at point of delivery and will be the highest average kW load during any 30-minute period each month.

### POWER FACTOR ADJUSTMENT:

The measured demand for billing purposes will be increased 1% for each 1%, or fraction thereof, by which the average power factor is less than 0.97 lagging.

### UNMETERED SERVICE:

Unmetered service may be provided where, in the opinion of the District, the usage can be determined without using a meter.

### BILLING AND TERMS OF PAYMENT:

Bills will be computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service.

EFFECTIVE MAY 1, 2024

## No. 2.3, Industrial Service

### AVAILABILITY:

Service under this schedule shall be available throughout the District's service area for lighting and power to industrial loads where measured demand equals or exceeds 3,000 kW at least 3 months in a calendar year. This schedule is only available for completed service applications received before February 14, 2023.

### TYPE OF SERVICE:

Sixty-hertz alternating current of such phase and voltage as the District may have available.

### MONTHLY CHARGES:

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
System Charge		\$486.70	\$486.70	\$486.70	\$486.70
Energy Charge*	All kWh				
	April – August	0.0374	0.0385	0.0397	0.0409
	September – March	0.0470	0.0484	0.0498	0.0513
Demand Charge	All kW	\$8.93	\$9.20	\$9.48	\$9.76

\*The Energy Charge shown in the table above is available for customers that have (i) submitted their completed service application before February 14, 2023, and (ii) provided the District with at least six-month's notice of the date by which customer's demand will exceed 2 MW. Unless and until such six-month notice period is completed, the District will calculate and bill such customer's energy charge based on the hourly weighted average electricity price reported in the Powerdex Mid-Columbia Electric Hourly Index for energy delivered, or such other market index as determined by the District in its sole discretion.

### MINIMUM BILL:

The System Charge unless otherwise provided by contract.

### DETERMINATION OF DEMAND:

Demand measurement will be made by suitable instruments at point of delivery and will be the highest average kW load during any 30-minute period each month.

### POWER FACTOR ADJUSTMENT:

The measured demand for billing purposes will be increased 1% for each 1%, or fraction thereof, by which the average power factor is less than 0.97 lagging.

### BILLING AND TERMS OF PAYMENT:

Bills will be computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service, to the extent not modified by the more specific terms applicable to this rate schedule.

**EFFECTIVE MAY 1, 2024**

**THIS RATE SCHEDULE IS NOT AVAILABLE FOR CUSTOMERS WITH COMPLETED SERVICE APPLICATIONS SUBMITTED ON OR AFTER FEBRUARY 14, 2023**

## **No. 2.4, New Large Industrial Service**

### **AVAILABILITY:**

Service under this schedule shall be available throughout the District's service area for lighting and power service to new large industrial loads where power requirements equal or exceed 3,000 kW and shall be served under a power sales contract with the District.

### **TYPE OF SERVICE:**

Sixty-hertz alternating current of such phase and voltage as the District may have available.

### **TERMS AND RATES FOR ELECTRIC SERVICE:**

New Large Industrial Service customers will be served in accordance with rates and terms established under a contract with the District based on specific customer needs and loads.

### **BILLING AND TERMS OF PAYMENT:**

Service under this classification is subject to the District's Rules and Regulations for Electric Service, to the extent not modified by the more specific terms applicable to this rate schedule or by the terms of the customer's power sales contract with the District.

**EFFECTIVE MAY 1, 2024**

**THIS RATE SCHEDULE SHALL BE APPLICABLE TO NEW LARGE INDUSTRIAL LOADS WITH COMPLETED SERVICE APPLICATIONS SUBMITTED ON OR AFTER FEBRUARY 14, 2023**



### **No. 3, Small Agriculture Irrigation Service**

**AVAILABILITY:**

Service under this schedule shall be available throughout the District’s service area for agricultural irrigation and agricultural drainage pumping installations of less than 300 horsepower and uses incidental thereto.

**TYPE OF SERVICE:**

Three phase, sixty-hertz alternating current at available secondary voltage. At the discretion of the District, single phase service will be provided where no single motor exceeds 10 horsepower.

**MONTHLY CHARGES:**

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
Energy Charge	All kWh				
	April – August	0.0331	0.0341	0.0351	0.0361
	September – March	0.0542	0.0558	0.0575	0.0592
Demand Charge	All kW	\$8.04	\$8.29	\$8.53	\$8.79

**DETERMINATION OF DEMAND:**

Demand measurement will be made by suitable instruments at point of delivery and will be the highest average kW load during any 30-minute period each month.

**DELIVERY POINT:**

Above rates are based upon service to the entire installation through a single delivery and metering point. Service at other delivery points or at different phase or voltage will be separately metered and billed.

**BILLING AND TERMS OF PAYMENT:**

Bills are computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied to subsequent billings.

**GENERAL TERMS AND CONDITIONS:**

Service under this classification is subject to the District’s Rules and Regulations for Electric Service.

**EFFECTIVE MAY 1, 2024**

## No. 4, Large Agriculture Irrigation Service

### AVAILABILITY:

Service under this schedule shall be available throughout the District's service area for agricultural irrigation and agricultural drainage pumping, and uses incidental thereto, where installations served by one meter are of 300 horsepower or larger.

### TYPE OF SERVICE:

Three phase, sixty-hertz alternating current at available secondary voltage.

### MONTHLY CHARGES:

	Effective	05/01/2024	05/01/2025	05/01/2026	05/01/2027
Energy Charge	All kWh				
	April – August	0.0330	0.0339	0.0350	0.0360
	September – October	0.0450	0.0464	0.0478	0.0492
	November - March	0.0543	0.0559	0.0576	0.0593
Demand Charge	All kW	\$9.80	\$10.09	\$10.39	\$10.70

### DETERMINATION OF DEMAND:

Demand measurement will be made by suitable instruments at point of delivery and will be the highest average kW load during any 30-minute period each month.

### POWER FACTOR ADJUSTMENT:

The measured demand for billing purposes will be increased 1% for each 1%, or fraction thereof, by which the average power factor is less than 0.97 lagging.

### DELIVERY POINT:

Above rates are based upon service to the entire installation through a single delivery and metering point. Service at other delivery points or at different phase or voltage will be separately metered and billed.

### BILLING AND TERMS OF PAYMENT:

Bills are computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service.

EFFECTIVE MAY 1, 2024

## No. 5, Street Lighting Service

### AVAILABILITY:

Service under this schedule shall be available to cities, towns, Franklin County and State of Washington installations located in the District's service area upon receipt of an authorized lighting design under this schedule and under contracts based thereon.

This street lighting schedule will be applicable to the service of lighting systems for public streets, alleys, and thoroughfares. Public grounds service existing prior to July 27, 1977, may be provided under this schedule. This schedule of charges for street lighting includes energy only. Any work performed and material furnished by the District in relamping fixtures, making repairs, alterations, changes, and additions to existing systems will be billed at actual cost plus overhead to the responsible party.

### SPECIFICATIONS:

Lighting systems supplied and installed by the developer/customer shall meet all requirements of the District's current Standard Specifications for Street Light Construction. Lighting systems will be supplied at voltages and locations approved by the District.

### MONTHLY RATES:

#### Customer Owned or District Owned

Watt(s)	05/01/2024	05/01/2025	05/01/2026	05/01/2027
100 Watt	3.93	3.93	3.93	3.93
150 Watt	5.35	5.35	5.35	5.35
200 Watt	7.12	7.12	7.12	7.12
250 Watt	8.40	8.40	8.40	8.40
400 Watt	13.24	13.24	13.24	13.24

All other lighting types				
Effective Date	05/01/2024	05/01/2025	05/01/2026	05/01/2027
Rate per metered kWh	0.0879	0.0909	0.0940	0.0971
<b>Other lighting types that are unmetered will be charged using the following calculation:</b>				
Watts x average hour (335) x metered lighting rate shown above.				
Example: 100 Watts x 335 hours = 33,500 watt hours				
33,500/1000 = 33.5 kWh				
33.5 kWh x 0.0879 = \$2.9447				

### BILLINGS AND TERMS OF PAYMENT:

Street lighting will be billed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service.

EFFECTIVE MAY 1, 2024

## No. 6, Security Lighting Service

### AVAILABILITY:

100 Watt High Pressure Sodium (HPS) lights are available to residential, general service, and irrigation customers. Lights may be added only to existing accounts.

### MONTHLY CHARGES:

Type	05/01/2024	05/01/2025	05/01/2026	05/01/2027
175 Watt MV	8.14	8.38	8.63	8.89
250 Watt MV	9.40	9.68	9.97	10.27
400 Watt MV	12.24	12.61	12.99	13.38
1000 Watt MV	22.91	23.60	24.31	25.04
100 Watt HPS	7.23	7.45	7.67	7.90
150 Watt HPS	8.26	8.51	8.77	9.03
200 Watt HPS	9.95	10.25	10.56	10.88
250 Watt HPS	12.55	12.93	13.32	13.72
400 Watt HPS	16.88	17.39	17.91	18.45

**Light Types:**                      **HPS** = High Pressure Sodium                      **MV** = Mercury Vapor

The District reserves the right to install or replace HPS and MV light types with higher energy efficiency options with similar light output equivalent of the HPS and MV lighting.

### CONDITIONS OF SERVICE:

The District will replace and maintain lamps and control equipment. The light will be installed on a District distribution pole, where space is available.

### BILLINGS AND TERMS OF PAYMENT:

Bills will be computed at monthly intervals. Bills are due and payable on receipt and are delinquent twenty (20) days after the billing date. Failure to receive a bill shall not release the customer from liability for payment. Bills not paid in full on or before the twentieth (20) day after the date of the bill are subject to an additional charge. This charge shall be one percent (1%) of unpaid amounts on monthly bills and shall be applied at subsequent billings.

### GENERAL TERMS AND CONDITIONS:

Service under this classification is subject to the District's Rules and Regulations for Electric Service.

**EFFECTIVE MAY 1, 2024**